CASE STUDY

Leading Legal Solutions Provider Reduces Costs With Performance Testing

Challenges

In the legal matter management world, accuracy is of the utmost importance. With so many high-profile customers relying on our client and their software products, there's no margin for error and no allotment for delays or unexpected downtime.

Their products are complex, supporting and managing massive amounts of data, and running in many different environments.

Business requirements shift regularly according to their customers' demands, requiring our client to adopt an agile workflow and an entirely new way of thinking about testing and collaboration across development and QA.

Solutions

Strategy Planning
The QASource team led various pre-project meetings with the client to understand their specific requirements, effectively adapt to their agile process and create a comprehensive performance testing plan.

Scenario Identification
QASource identified and prioritized all of the business-critical workflows to ensure thorough testing by the QA team.

About Our Client

A leading provider of enterprise legal matter management solutions serves Fortune 500 companies and international organizations across all industries. Their products help companies worldwide manage core legal processes, governance, risk, and compliance.

Industry
Legal Matter Management

Greater Insight
Into Resource Utilization

Reduced System Costs
By Minimizing Hardware Expenses

Reduced Overhead
With Team Extension

Script Development and Environment Setup

QASource developed scripts for testing their prioritized scenarios, collaborating closely with the client's development team throughout the process.

The QA team also helped deploy the product across multiple platforms prior to test execution, ensuring that the environment was set up and functioning correctly.

Results

- Significant cost savings across several areas, including hardware and testing tool expenses, human resources and change management
- Early identification of major performance defects and architectural issues
- Benchmark data for products across various platforms
- Greater visibility into overall and specific scenario performance
- Higher quality product that is more reliable for all customers